



City of Gilroy 7351 Rosanna Street Gilroy CA 95020-6196  
Business Hours – Mon.-Fri. 8am-5pm  
Phone: (408) 846-0420 Fax: (408) 846-0421 Email: [UB@cityofgilroy.org](mailto:UB@cityofgilroy.org)  
Visit our website: [www.cityofgilroy.org](http://www.cityofgilroy.org)

## City of Gilroy Residential Utility Service Application & Contract

Name(s): \_\_\_\_\_ ID verified by COG employee \_\_\_\_\_

START date\*: \_\_\_/\_\_\_/\_\_\_ Service Address: \_\_\_\_\_

STOP date\*: \_\_\_/\_\_\_/\_\_\_ Service Address: \_\_\_\_\_

**\*requires one business day notice, M-F only**

Prior residential service address in City of Gilroy: \_\_\_\_\_

(If a customer has not had service in the City of Gilroy in the past 5 years, a deposit will be required.)

Mailing Address: \_\_\_\_\_

Primary Phone No. \_\_\_\_\_ Secondary Phone No. \_\_\_\_\_

E-mail address: \_\_\_\_\_

Rent or Own If renting, name & phone no. of owner: \_\_\_\_\_

I authorize the City of Gilroy to charge my Credit Card for service charge/deposit.

Credit Card:

Visa/MasterCard/Discover: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

**\*\*\*COPIES OF PHOTO IDENTIFICATION MUST ACCOMPANY THIS APPLICATION\*\*\***

### *Customer Agrees:*

- To pay for the utility rates and penalties in effect, subject to change at any time, including the non-refundable set up fee of \$50 for all new and reactivating accounts. A \$50 deposit is required for all new customers and will be credited to the account after one year of service, or to the final bill if the account is closed prior to the one year period. This contract shall take effect on the date signed and rates shall be charged from the date services are provided. This contract is subject to all provisions of the Gilroy Municipal Code Section 27.3. Billing is calculated at the beginning of each month and all bills are due upon receipt. A 10% late penalty is charged on all balances left unpaid on the last business day of the month.
- That failure to receive utility billings will not be recognized as a valid excuse for failure to pay utility billings when due. The City's Finance Department must be notified of any change in occupancy or any change in mailing address. **Customer acknowledges that customer will be responsible for all utility charges until Customer notifies the City in writing at least one business day in advance that the customer desires to stop services.**
- That City reserves the right at any time to shut off the water supply because of repairs, extensions, nonpayment of rates or any other reason, and City shall not be responsible for any damage resulting from the shutting off of water.
- That it is unlawful for any person to open any street hydrant or stopcock, gate, valve or to meddle with any street service, water connection or any water meter connected to any service pipe connected with the water mains or water pipes of the city, or to turn on or off, water mains or water pipes of the city, or to tap, break or injure any water mains or water pipes of the city, laid in any street, avenue or alley, or other public place, or any reservoir of the city, or to tap any water service pipe between the point of connection with the main and the meter, or to take or draw water from the mains, pipes or hydrants of the city, without paying the established rates therefor, or in any way to trespass upon the public property of the department of public works without permission first being obtained from the director of public works. (Ord. No. 479, § 3)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature



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**WATER RATES** (Gilroy City Code Section 27.42 and 27.50)

**Water Base Charge**

<u>Meter Size</u>	<u>Base Rate/Month</u>
¾ inch	\$ 10.48
1 inch	\$ 17.49
1 ½ inch	\$ 34.97
2 inch	\$ 55.95
3 inch	\$ 104.90

**Water Volumetric Charge**

<u>Rate/1,000 Gallons</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
0 - 30,000	\$ 3.77	\$ 4.32	\$ 4.90
30,001+	\$ 4.31	\$ 4.86	\$ 5.44

Consistent with current rates, senior citizens that qualify for PG&E’s Care Program may apply for a senior low income discount that gives them an exemption for the monthly base charge and first 5,000 gallons per month.

**WASTEWATER RATES (prorated ~ start & stop)**

Single Family Residence \$46.64/month  
 Multi Family Residence \$33.13/month

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

**Now Available!** The City of Gilroy offers utility customers online access to view statements, make one time payments or to automate your monthly payments. Please take advantage of this convenient feature by logging onto: [www.cityofgilroy.org](http://www.cityofgilroy.org) and click on **Utility Bills Online**. You may also opt for paperless billing.

**YOUR ACCOUNT NUMBER IS:** \_\_\_\_\_ - \_\_\_\_\_

**You will need your account number to:**

- **Enroll in online billing**
- **Make payments over the telephone or in person without remittance stub/statement**